



**WALKER GLOBAL
INDUSTRIES, LLC**
TRUSTED GLOBAL SETTLEMENT ADVISER

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Definition For Whereabouts Unknown

A presentation by

WALKER GLOBAL INDUSTRIES, LLC





PART 1



**WALKER GLOBAL
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TRUSTED GLOBAL SETTLEMENT ADVISER

Definition For Whereabouts Unknown

Consider the creditor's whereabouts unknown if we cannot locate the creditor at the last known address and after completing all required actions to locate the creditor.

USPS Endorsements for Mail Undeliverable as Addressed

PARTNER WITH US TO CLEAR UP MATTER IN YOUR INTEREST UNLIKE OTHER WE'LL TELL YOU WHERE TO REDEEM YOUR CLAIM WE EXPECT PAYMENT IN 3 DAYS.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Attempted-Not Known

Reason for Nondelivery

- 🏠 Delivery attempted, addressee not known at place of address

Endorsement - Box Closed-No Order

Reason for Nondelivery

- 🏠 Post office box closed for nonpayment of rent

NOTICE: An interested person whose address or whereabouts is not known may be served by publication



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Deceased

Reason for Nondelivery

- ⌠ Used only when known that addressee is deceased and mail is not properly deliverable to another person. This endorsement must be made personally by delivery employee and under no circumstance may it be rubber-stamped. Mail addressed in care of another is marked to show which person is deceased.

Endorsement - Delivery Suspended to Commercial Mail Receiving Agency

Reason for Nondelivery

- ⌠ Failure to comply with Condition of Delivery section D042.25 through D042.2.7

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USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Illegible

Reason for Nondelivery

- 🏠 Address not readable

Endorsement - In Dispute

Reason for Nondelivery

- 🏠 Mail returned to sender by order of chief field counsel (or under D042) because of dispute about right to delivery of mail and cannot be determined which of disputing to mail.

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USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Insufficient Address

Reason for Nondelivery

- 🏠 Mail from another post office without number, street, box number, route number, or geographical section of city or city and state omitted and correct address not known.

Endorsement - Moved, Left No Address

Reason for Nondelivery

- 🏠 Addressee moved and filed no change-of-address order

Definition For Whereabouts Unknown

Consider the creditor's whereabouts unknown if we cannot locate the creditor at the last known address and after completing all required actions to locate the creditor.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - No Mail Receptacle

Reason for Nondelivery

- 🏠 Addressee failed to provide a receptacle for receipt of mail.

Endorsement - No Such Number

Reason for Nondelivery

- 🏠 Addressed to nonexistent number and correct number not known

Endorsement - No Such Office in State

Reason for Nondelivery

- 🏠 Addressed to nonexistent post office



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - No Such Street

Reason for Nondelivery

- 🏠 Addressed to nonexistent street and correct street not known.

Endorsement - Not Deliverable as Addressed-Unable to Forward

Reason for Nondelivery

- 🏠 Mail undeliverable at address given; no change-of-address order on file; forwarding order expired.

Definition For Whereabouts Unknown

Consider the creditor's whereabouts unknown if we cannot locate the creditor at the last known address and after completing all required actions to locate the creditor.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Outside Delivery Limits

Reason for Nondelivery

- Addressed to location outside delivery limits of post office of address. Hold mail for out-of-bounds customers in general delivery for specified period unless addressee filed order

Endorsement - Refused

Reason for Nondelivery

- Addressee refused to accept mail or pay postage charges on it



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Returned for Better Address

Reason for Nondelivery

- 🏠 Mail of local origin incompletely addressed for distribution or delivery

Endorsement - Returned for Postage

Reason for Nondelivery

- 🏠 Mail without postage or indication that postage fell off.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Returned to Sender Due to Addressee's Violation of Postal False Representation and Lottery Law

Reason for Nondelivery

- 🏠 Mail returned to sender under false representation order and lottery order

Endorsement - Returned to Sender Due to Addressee's Violation of Postal False Representation Law

Reason for Nondelivery

- 🏠 Mail returned to sender under false representation order

Definition For Whereabouts Unknown

Consider the creditor's whereabouts unknown if we cannot locate the creditor at the last known address and after completing all required actions to locate the creditor.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Returned to Sender Due to Addressee's Violation of Postal Lottery Law

Reason for Nondelivery

- 🏠 Mail returned to sender under lottery order

Endorsement - Temporarily Away

Reason for Nondelivery

- 🏠 Addressee temporarily away and period for holding mail expired.

Definition For Whereabouts Unknown

Consider the creditor's whereabouts unknown if we cannot locate the creditor at the last known address and after completing all required actions to locate the creditor.



USPS Endorsements for Mail Undeliverable as Addressed



Endorsement - Unclaimed

Reason for Nondelivery

- 🏠 Addressee abandoned or failed to call for mail

Endorsement - Undeliverable as Addressed, Missing PMB or # Sign

Reason for Nondelivery

- 🏠 Failure to comply with D042.2.6e

Endorsement - Vacant

Reason for Nondelivery

- 🏠 House, apartment, office, or building not occupied. (Use only if mail addressed "Occupant.")



USPS Endorsements for Mail Undeliverable as Addressed



A CMRA must represent its delivery address designation for the intended addressees by the use of “PMB” (private mailbox) or the alternative “#” sign. Mail pieces must bear a delivery address that contains at least the following elements, in this order:

Preferred Format:

- 1) Line 1: Intended addressee’s name or other identification. Examples: JOE DOE or ABC CO.
- 2) Line 2: “PMB” and number or the alternative “#” (pound sign) and number. Examples: PMB 234 or #234.
- 3) Line 3: Street number and name or post office box number or rural route designation and number. Examples: 10 MAIN ST STE 11 or PO BOX 34 or RR 1 BOX 12.
- 4) Line 4: City, state, and ZIP Code (5-digit or ZIP+4). Example: HERNDON VA 22071-2716.

Alternate Format:

- 1) Line 1: Intended addressee’s name or other identification. Examples: JOE DOE or ABC CO.
- 2) Line 2: Street number and name or post office box number and “PMB” and number or the alternative “#” (pound sign) and number. Examples: 10 MAIN ST PMB 234 or #234 or PO BOX 34 PMB 234 or #234.
- 3) Line 3: City, state, and ZIP Code (5-digit or ZIP+4). Example: HERNDON VA 22071-2716.



USPS Endorsements for Mail Undeliverable as Addressed



Exception: When the CMRA's physical address contains a secondary address element (e.g., rural route box number, "suite," "#," or other term), the CMRA customer must use "PMB" in the three-line format, as follows:

*JOE DOE
10 MAIN ST STE 11 PMB 234
HERNDON VA 22071-2716*

*JOE DOE
RR 12 BOX 512 PMB 234
HERNDON VA 22071-2716*

It is not permissible to combine the secondary address element of the physical location of the CMRA address and the CMRA customer private mailbox number, e.g., 10 MAIN ST STE 11-234. The CMRA must write the complete CMRA delivery address used to deliver mail to each individual addressee or firm on the Form 1583 (block 3). The USPS may return mail without a proper address to the sender endorsed "Undeliverable as Addressed, Missing PMB or # Sign."





PART 2



**WALKER GLOBAL
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Treatment of Undeliverable First-Class Mail and Priority Mail



Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - No endorsement

USPS Treatment of Undeliverable as Addressed (UAA) Pieces

- 🏠 In all cases: Same treatment as "Forwarding Service Requested."

Mailer Endorsement - "Return Service Requested"

USPS Treatment of UAA Pieces

- 🏠 In all cases: Piece returned with new address or reason for nondelivery attached (in either case, no charge).



Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - "Address Service Requested"

USPS Treatment of UAA Pieces

Option 1

- 🏠 If no change-of-address order on file: Piece returned with reason for nondelivery attached (no charge).
- 🏠 If change-of-address order on file:
 - 🏠 Months 1 through 12: piece forwarded (no charge); separate notice of new address provided (address correction fee charged).
 - 🏠 Months 13 through 18: piece returned with new address attached (no charge).
 - 🏠 After month 18: piece returned with reason for nondelivery attached (no charge).



Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - "Address Service Requested"

USPS Treatment of UAA Pieces

Option 2

- 🏠 If no change-of-address order on file: Piece returned with reason for nondelivery attached (no charge); separate notice of reason for nondelivery provided (address correction fee charged).
- 🏠 If change-of-address order on file:
 - 🏠 Months 1 through 12: piece forwarded (no charge); separate notice of new address provided (address correction fee charged).
 - 🏠 Months 13 through 18: piece returned with new address attached (no charge); separate notice of new address provided (address correction fee charged).
 - 🏠 After month 18: piece returned with reason for nondelivery attached (no charge); separate notice of reason for nondelivery provided (address correction fee charged).

NOTICE: An interested person whose address or whereabouts is not known may be served by publication



Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - "Change Service Requested"

USPS Treatment of UAA Pieces

Option 1

- 🏠 In all cases (regardless of whether a change-of-address order is on file): Separate notice of new address or reason for nondelivery provided (in either case, address correction fee charged); piece disposed of by USPS.

Option 2

- 🏠 If no change-of-address order on file: Piece disposed of by USPS; separate notice of reason for nondelivery provided (address correction fee charged).

- 🏠 If change-of-address order on file:

- 🏠 Months 1 through 12: piece forwarded (no charge); separate notice of new address provided (address correction fee charged).
- 🏠 Months 13 through 18: piece disposed of by USPS; separate notice of new address provided (address correction fee charged).
- 🏠 After month 18: piece disposed of by USPS; separate notice of reason for nondelivery provided (address correction fee charged).

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Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - "Change Service Requested"

USPS Treatment of UAA Pieces

Restrictions (for Options 1 and 2)

🏠 The following restrictions apply:

- 1) This endorsement is limited to use on valid mail pieces bearing a proper ACS participant code and only for:
 - a) Priority Mail containing perishable matter (other than live animals) and the marking "Perishable" and;
 - b) First-Class Mail (excluding hazardous materials).
- 2) Delivery Confirmation and Signature Confirmation are the only special services permitted with this endorsement.

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Treatment of Undeliverable First-Class Mail and Priority Mail



Mailer Endorsement - "Forwarding Service Requested"

USPS Treatment of UAA Pieces

- 🏠 If no change-of-address order on file: Piece returned with reason for nondelivery attached (no charge).
- 🏠 If change-of-address order on file: Months 1 through 12: piece forwarded (no charge).
- 🏠 Months 13 through 18: piece returned with new address attached (no charge).
- 🏠 After month 18: piece returned with reason for nondelivery attached (no charge).

Mailer Endorsement - "Temp-Return Service Requested"

USPS Treatment of UAA Pieces

- 🏠 If no change-of-address order on file: Piece returned with reason for nondelivery attached (no charge).
- 🏠 If permanent change-of-address order on file: Piece returned with new address or reason for nondelivery attached (in either case, no charge).
- 🏠 If temporary change-of-address order on file: Piece forwarded to temporary address (no charge); no separate notice of temporary address provided.

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DISCLAIMER

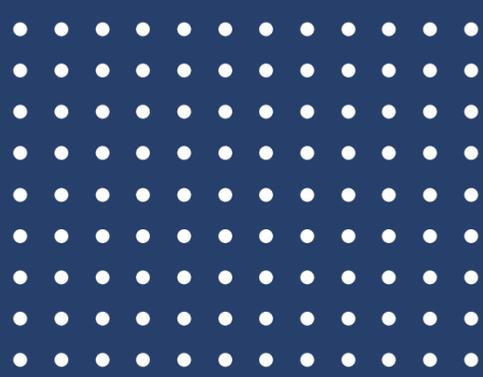
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**THANK
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Looking forward to working with you all

